



eSupport Solutions

experience makes the difference

Managed IT Services and IT Solutions

eSupport Solutions Private Limited
www.esupportsolutions.net

Managed IT Services

eSupport Solutions provides IT infrastructure management, technical support and software services to small and medium IT companies, ISPs, Web Hosts, hardware and software OEMs. We have expertise in managing and supporting servers, networks, applications and products



offsite and onsite.

Managed IT Infrastructure Services include:

- Managed Server Services
- Managed Desktop Services
- Managed Network Services

Managed Server Services

eSupport Solutions has expert professionals who deal with server administration services for all commonly available flavors of Linux, Unix and Windows.

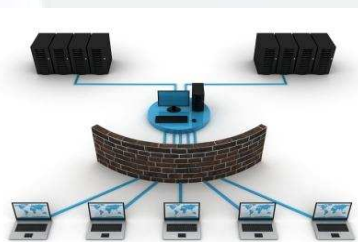
- Remote Server Management
- Server Monitoring and Logging
- Security Patching

Managed Desktop Services

eSupport Solutions has expertise in desktop operating systems such as Windows (9x, XP, NT, 2000/2003/2008) and all flavors of Unix / Linux.

Managed Network Services

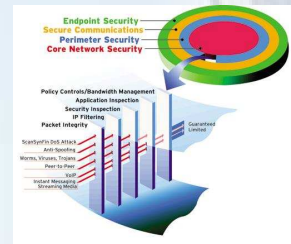
eSupport Solutions has vast experience in day to day IT operations of a corporate Network and have the below services for offering.



- LAN / VLAN Management
- Router Management
- Firewalls Management
- VPN Management

Managed Security Services

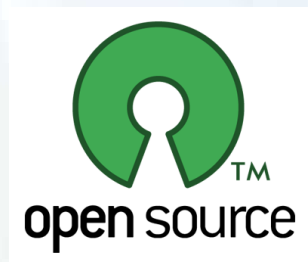
Managed Security Services refers to capabilities outsourced to Managed Security Service Providers as SME's are often unable to keep up with their network security needs as their business grows and expands to multiple locations.



- Content Filtering
- Gateway Anti-Virus / Anti Spam
- Vulnerability Management
- Monitoring and Logging
- Intrusion Detection and Prevention

Managed Open Source Services

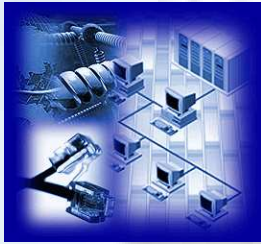
eSupport Solutions is your one-stop destination for business-ready open source application services. We believe that many Open Source applications have matured to a point that they are effective in providing reliable, scalable and secure solutions, while reducing the Total Cost of Ownership, and the associated risks involved in configuring and implementing open source applications. We provide expert managed Open Source Services in the below area.



- VoIP
- IT HelpDesk
- Email Services
- Directory Services
- Network Monitoring
- Vulnerability Management
- VPN Technologies
- Remote Connectivity
- Asset Management
- Real Time Collaboration
- Network and Firewall Tools
- Software and Hardware Virtualization

IT Infrastructure Design

eSupport Solutions has certified engineers on staff to assist in developing "complete communications solutions" that integrate structured cabling by designing the infrastructure as a single, logically interconnected system which will meet your needs today and tomorrow.



We install, certify and test structured cabling solutions.

System Integration

eSupport Solutions provide system integration services which include system design, installation and configuration at a very cost effective way.

System Maintenance

eSupport Solutions provide annual maintenance services as a very low cost solutions, by understanding the objectives, expectations and value of the Organizations.

IT Auditing Services

ISO 27001 – Information Security Management Systems.

Information is the lifeblood and an important asset for any company. Information security has always been a major challenge to most organizations.

Achieving ISO 27001 significantly minimizes the risk and mitigates the organization against any threats.



Successful ISMS implementation requires a methodical approach, careful consideration of scope and a thorough understanding of your security needs.

eSupport Solutions will advise you on the steps required to ensure that your information security practices conform to those identified in the Standard and ensure a successful ISMS implementation.

Virtualization Services

Virtualization is a proven software technology that can help optimize the utilization and resources within your company's IT infrastructure. It can improve systems management, contain IT costs and rapidly transform the IT landscape and fundamentally change the way that people compute. eSupport Solutions can assist you with all aspects of Virtualization from strategy and planning to implementation and migration.



Server Virtualization

Server Virtualization provides server consolidating by combining multiple workloads onto one physical server, it enables more efficient and simple management of hardware resources.

Desktop Virtualization

Desktop Virtualization offers a powerful opportunity for any organization to deliver and manage corporate desktops for various user needs in a flexible way.

Virtualized desktops can be either client-hosted, or centralized on servers. eSupport Solutions can provide you efficient support in all forms of Desktop Virtualization.

Application Virtualization

Application virtualization describes software technologies that improve portability, manageability and compatibility of applications by encapsulating them from the underlying operating system on which they are executed.

A fully virtualized application is dynamically streaming software as a centrally managed service and allows applications to run in environments that do not suit the native application

Application virtualization differs from OS virtualization as in the latter case, the whole operating system is virtualized rather than specific applications.

About eSupport Solutions

We are a bunch of young professionals with ethical values, devotion, and professionalism, joined hands together with one focus in mind: ***help small and medium businesses enhance productivity and profitability through the use of IT resources, by aligning IT Support with business requirements to derive Maximum Value and reduce costs through the selective use and implementation of computing resources.***

Discover the benefits of outsourcing your IT to a company that has been offering this service for reduce costs, capital and increase your cash flow and at the same time get back to doing what you do best...***growing your business.***

Our Vision

Customer service means many things to us and it is the most important product we have.

We as an IT Customer Service Company strongly believe in reaching highest heights and provide superior quality customer support by aligning IT Support with Business requirements to derive Maximum Value to our customers all the time.

Our Mission

Help small and medium businesses enhance productivity and profitability through the use of IT resources, by aligning IT Support with Business requirements to derive Maximum Value and reduce costs through the selective use and implementation of computing resources.

eSupport Solutions Pvt. Ltd.

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**Behind Saradhi Studios
Yellareddyguda, Hyderabad,
Andhra Pradesh, India.**

Phone: +91-40- 42011127

Mobile: +91 9440628476

E-Mail: info@esupportsolutions.net

More information can be had from our website www.esupportsolutions.net